

# ManageEngine

# AD Audit Plus

稽核視覺化的IT好幫手

bluechip  
infotech

# 原生AD管理就夠了嗎？

Native ADUC is not good enough ?

# AD管理是一門藝術

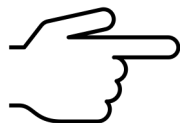
- 您是否遇到這些狀況？
  - Windows 日誌量太多
  - 一份報表需要花很多時間整理
  - 該如何分析這些資料？
  - 不知使用者到底做了些什麼
  - 也無法即時得知環境變化

花費許多心力與成本，卻常常事倍功半



# 網路攻擊手法日漸複雜

- 從之前的DDoS大量存取阻斷攻擊
  - 某些公司，網站掛掉也無所謂
- 到現在轉由內部攻擊
  - 資料外洩、勒索病毒攻擊
  - 各種公司都遭殃



都與使用者帳戶行為有關



# 後疫情時期，資料外洩風險急遽升高

新聞

## 【2020十大資安趨勢1：資料外洩】管理不周導致資料外流事件頻傳，企業、雲端業者、政府均應強化管理

2019年的資料外洩事件，有不少是發生在外部廠商，或者是已經下線的系統，徹底盤點和控管，成為企業資安需要加強的面向

讚 6.3 萬 按讚加入iThome粉絲團 讚 165 分享

文/ 周峻佑 | 2020-01-09 發表

新聞

## 國內人力銀行傳有592萬筆求職個資外洩，104公告說明，遭公布35筆是2013年舊資料

104資訊科技於今日10月4日（週日）接近深夜時分正式在其官方網站發出關於遭駭一事的聲明，指出該客所公開的35筆資料，都是2013年的舊資料。

讚 6.3 萬 按讚加入iThome粉絲團 讚 1,020 分享

新聞

## Amazon用戶資料再遭員工外洩

Amazon近日通知某些用戶其個資被自家員工洩露出去，涉案者已遭開除

讚 6.3 萬 按讚加入iThome粉絲團 讚 127 分享

文/ 林妍湊 | 2020-10-28 發表

新聞

## 臺灣戶政資料傳出外洩疑雲，行政院資安處揭露更多細節，強調與戶政單位無關

之前有資安公司宣稱，臺灣2千多萬筆戶政資料在暗網流傳。對此，行政院資通安全處連發出兩次公告，並指出他們的發現，表示這些資料與臺灣戶政資料無關

讚 6.3 萬 按讚加入iThome粉絲團 讚 176 分享

文/ 周峻佑 | 2020-06-01 發表

新聞

## Zoom又傳資料外洩，53萬筆帳密流入暗網

這批Zoom用戶個資包含電子郵件、密碼、Meeting URL及主持人密鑰等，受害者遍及摩根大通、花旗銀行及學校等機構

讚 6.3 萬 按讚加入iThome粉絲團 讚 1,485 分享

文/ 林妍湊 | 2020-04-14 發表

新聞

## 全球最大眼鏡集團Luxottica外洩病患資料，面臨集體訴訟

Luxottica提交給美國衛生及公共服務部的資料顯示，此一資料外洩事件總計影響了82萬多名病患

讚 6.3 萬 按讚加入iThome粉絲團 讚 15 分享

文/ 陳曉莉 | 2020-11-13 發表

新聞

## 萬豪國際再爆資料外洩，520萬人受害

全球最大的飯店集團萬豪國際在今年2月底發現員工帳密被駭，導致顧客管理系統遭非法存取，500多萬筆客戶資訊可能因此外洩

讚 6.3 萬 按讚加入iThome粉絲團 讚 273 分享

文/ 林妍湊 | 2020-04-01 發表

新聞

## 美國大型醫療網路U.S. Fertility遭勒索軟體攻擊，病患資料外洩

U.S. Fertility在今年的9月遭到勒索軟體攻擊，導致為數不詳的病患個資外洩

讚 6.3 萬 按讚加入iThome粉絲團 讚 48 分享

文/ 陳曉莉 | 2020-11-27 發表

新聞

## 又傳出335萬求職個資被出售於暗網論壇，1111人力銀行表示已是9年前舊案

繼昨日104人力銀行傳出求職個資在暗網論壇出售，今日（10月5日）同個論壇、同個發文者，又聲稱將出售1111人力銀行大量用戶個資。對此，1111表示經比對釐清後，販售內容是2011年舊資料。

讚 6.3 萬 按讚加入iThome粉絲團 讚 396 分享

# IT管理員的責任日漸加重

- 主管想要看各種AD的報表
- 稽核單位想要看使用者行為軌跡
- 保護好機敏資料
- 帳號鎖住了，需要幫忙
- 要想辦法符合規範



# AD管理員也是需要被服務的

- 你需要的是：
  - 輕鬆寫意的簡單日常維運
  - 即時有效的狀況預防與感知
  - 更有效率的資安事件處理
  - 節省管理成本



A person in a light blue shirt is shown from the side, leaning over a white desk and typing on a silver laptop. The background is a blurred office setting with a window. The overall image has a dark, muted color palette.

# 功能介紹



# 如何在傳統內建的AD事件管理介面大海撈針？

The screenshot shows the Windows Event Viewer interface. On the left, the tree view shows 'Windows Logs' and 'Applications and Services Logs' expanded. The main pane displays a table of logs:

Name	Type	Number of Events	Size
Application	Administrative	13,271	10.07 MB
Security	Administrative	13,29,310	1000.00 MB
Setup	Operational	67	68 KB
System	Administrative	21,138	12.07 MB
Forwarded Events	Operational	0	0 Bytes

The 'Security' log is selected, and the 'Filter Current Log' dialog box is open. The 'Event level' is set to 'Verbose', and the 'Event logs' is set to 'Security'. The 'Task category' is set to '<All Event IDs>'. The 'User' is set to '<All Users>' and the 'Computer(s)' is set to '<All Computers>'. The 'Number of events' is 4689.

Annotations in the image include:

- A blue box with the text: 我們得先找到 1,329,310筆資安事件 (We first need to find 1,329,310 security events).
- A blue box with the text: 透過篩選，找到我們要的資訊 (Through filtering, find the information we need).

# 使用者導向的IT稽核工具

- 透過行為分析，ADAudit Plus讓你的IT環境安全與合規



AD/Azure AD



File Server



Windows Server

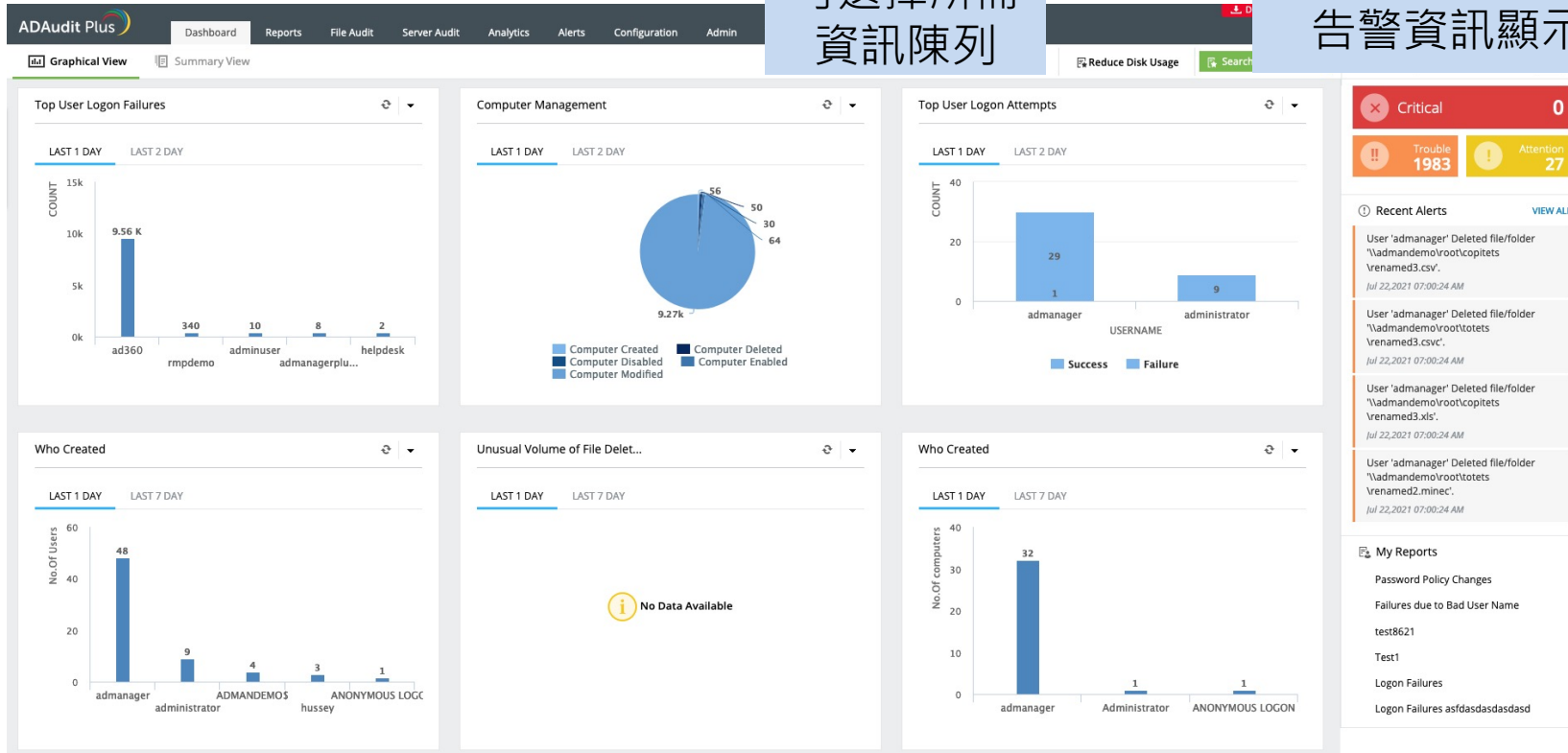


Workstations

# 可自定義儀表板

可選擇所需  
資訊陳列

告警資訊顯示



# Windows登入監控

Logon Audit | AD Changes | GPO Changes | Compliance

Custom Reports | Schedule Reports | Aggregate Reports

Domain: adap

Users Logon Duration on Computers

DOMAIN	USER NAME	CLIENT IP ADDRESS	WORKSTATION NAME	CLIENT HOST NAME	LOGON TIME	LOGOFF TIME	LOGON DURATION	LOGON TYPE
ADAP	administrator	192.168.209.109	adap-dc2	bala-4924.csez.zohocorpin.com	Dec 20, 2017 02:55:27 PM	Dec 21, 2017 09:48:36 AM	(0) DAYS 18:53:9	Remote Interactive (Terminal Services, Remote Desktop or Remote Assistance)
ADAP	administrator	192.168.209.27	ADAP-MS4	192.168.209.27	Dec 18, 2017 02:17:26 PM	Dec 19, 2017 08:27:32 AM	(0) DAYS 18:10:6	Remote Interactive (Terminal Services, Remote Desktop or Remote Assistance)
ADAP	administrator	172.23.114.19	adap-dc2	172.23.114.19	Dec 18, 2017 12:11:36 PM	Dec 19, 2017 07:16:13 AM	(0) DAYS 19:4:37	Remote Interactive (Terminal Services, Remote Desktop or Remote Assistance)
ADAP	administrator	192.168.209.169	adap-dc2	kanagaraj-2419.csez.zohocorpin.com	Dec 14, 2017 12:20:49 PM	Dec 15, 2017 05:46:59 PM	(1) DAYS 5:26:10	Remote Interactive (Terminal Services, Remote Desktop or Remote Assistance)
ADAP	Administrator	172.23.145.58	ADAP-MS4	arun-pt1075.csez.zohocorpin.com	Dec 14, 2017 06:09:26 PM	-	-	Remote Interactive (Terminal Services, Remote Desktop or Remote Assistance)
ADAP	Administrator	172.23.145.58	ADAP-MS4	arun-pt1075.csez.zohocorpin.com	Dec 14, 2017 07:17:09 PM	-	-	Remote Interactive (Terminal Services, Remote Desktop or Remote Assistance)

設定時間區間

設定上下班時間

誰登入的？

自訂報表，定期產出

如何登入的？

登入到哪一台電腦？

何時登入？

登入了多久？

# 機敏資料變更監控

ADAudit Plus Home Reports File Audit Server Audit Analytics Alerts Configuration Admin Support Search... Domain Settings

Search Reports [Ctrl- Share Based Reports NetApp EMC Windows File Server Windows File Cluster

Configured Server(s) Search

File Audit Reports

- Summary based on Users
- Summary based on Servers
- Summary based on Process
- All File or Folder Changes
- Files Created
- Files Modified
- Files Deleted
- Files Moved
- Files Renamed
- Files Copy-N-Pasted
- File Read Access
- Folder Permission Changes
- Folder Audit Setting Changes(SACL)
- Folder Owner Changes
- Failed attempt to Read File

of 12 25 Add/Remove Columns

了解是誰，在何時何地變更哪些資料

FILE / FOLDER NAME	LOCATION	TIME ACCESSED	ACCESSED BY	DOMAIN	MESSAGE
<a href="#">New Rich Text Document - Copy - Copy.rtf</a>	C:\Shares\MS1 Share\	Aug 30, 2019 06:12:40 PM	sarath	adap.internal	User 'sarath' Created file/folder '\\adap-ms1\ms1 share\new rich text document - copy - copy.rtf'.
<a href="#">hhhh - Copy.rtf</a>	C:\Shares\MS1 Share\	Aug 30, 2019 06:12:40 PM	sarath	adap.internal	User 'sarath' Created file/folder '\\adap-ms1\ms1 share\hhhh - copy.rtf'.
<a href="#">hhhh - Copy.rtf</a>	C:\Shares\MS1 Share\	Aug 30, 2019 06:12:40 PM	sarath	adap.internal	User 'sarath' Copy-N-Pasted the file/folder '\\adap-ms1\ms1 share\hhhh - copy.rtf'.
<a href="#">hhhh - Copy.rtf</a>	C:\Shares\MS1 Share\	Aug 30, 2019 06:12:40 PM	sarath	adap.internal	User 'sarath' Modified file/folder '\\adap-ms1\ms1 share\hhhh - copy.rtf'.

# 帳號鎖定分析

ADAudit Plus Home Reports File Audit Server Audit Analytics Alerts Configuration Admin Support

Account Lockout Analyzer for user sakthi on computer DSP-WS

Lockout Analyzer for User: sakthi    Recent Logon    Local Logon    OWA and ActiveSync    Radius(NPS)

透過分析最近的登入資訊，更深入了解為何帳戶遭鎖定

確保不是因為OWA/ActiveSync或Radius的身份驗證失敗而重複登入遭鎖定

ANALYZED COMPONENT	COMPUTER NAME	DETAILS
Windows Services	DSP-WS	ManageEngineDataSecurityPlus -AgentService
Scheduled Tasks	DSP-WS	Nothing found...
Network Drive Mappings	DSP-WS	Nothing found...
Logon Sessions	DSP-WS	Logon using:RDP.Host Name SAKTHI-5006.
COM Objects	DSP-WS	Nothing found...
Process List	DSP-WS	DataSecurityPlusAgentService.exe DataSecurityPlusAgent.exe conhost.exe rdpclip.exe

透過分析來確定持續性AD帳號遭鎖定的主要原因

# 即時變更告警

ADAudit Plus

Home Reports File Audit Server Audit Analytics Alerts Configuration Admin Support

Jump to License <sup>2</sup> Jobs ?

Search... Domain Settings

All Alerts

Profile Based Alerts

- adapqa.com
  - Default Domain Controllers Policy Modified
  - Default Domain Policy Modified
  - Privilege Escalation - First time Utilizing a Privilege
  - Unusual Activity -File Delete Count (Based on User)
  - Unusual Activity -File Modification Count (Based on User)
  - Unusual Activity -File Activity Time (Based on User)
  - Unusual Activity -File Activity Count (Based on User)
  - Unusual Activity -File Failure Count (Based on User)
  - First Time -Process on Server
  - Unusual Activity -LockOut Activity Time (domain based)
  - Unusual Activity -LockOut Activity Count (domain based)
  - Unusual Activity -User Management Activity time
  - Unusual Activity -User Management Activity Count
  - First Time -Remote Access on Host

Active Alerts | [Show All Alerts](#)

(From Nov 12,2019 01:14:57 PM To Dec 12,2019 01:14:57 PM)

E-Mail Notification New Alert Profile View/Modify Alert Profiles

Last 30 Days

**SEVERITY BASED ALERTS**

- Attention
- Trouble
- Critical

Critical 6 [Filter Critical Alerts](#)

Trouble 35 [Filter Trouble Alerts](#)

Attention 75 [Filter Attention Alerts](#)

即時偵測大量異常行為，包含新增/刪除/調整等等，透過機械學習找出內部惡意成員

1-25 of 116 25

SOURCE	DOMAIN	SEVERITY	TIME GENERATED	ALERT MESSAGE	ALERT PROFILE NAME	THRESHOLD
<input type="checkbox"/>	adapqa-dc1.adapqa.com	Attention	Dec 05,2019 03:12:03 PM	server 'CN=FILEAUDIT-MS1,CN=Servers,CN=Default-First-Site-Name,CN=Sites,CN=Configuration,DC=adapqa,DC=com'was created by 'ADAPQAAdministrator'.	Configuration Changes	-
<input type="checkbox"/>	adapqa-dc1.adapqa.com	Attention	Dec 05,2019 03:12:03 PM	server 'CN=FILEAUDIT-MS1,CN=Servers,CN=Default-First-Site-Name,CN=Sites,CN=Configuration,DC=adapqa,DC=com'was deleted by 'ADAPQAAdministrator'.	Configuration Changes	-

# 支援Azure AD稽核

Active Alerts | [Show All Alerts](#)

(From May 05,2020 06:44:21 PM To May 06,2020 06:44:21 PM)

E-Mail Notification

New Alert Profile

View/Modify Alert Profiles

當在Azure AD發生大量登入錯誤時，即時透過Email或簡訊告警，疑似暴力破解的事件

Last 24 Hours

## SEVERITY BASED ALERTS

- Attention
- Trouble
- Critical



Critical  
0

[Filter Critical Alerts](#)



Trouble  
0

[Filter Trouble Alerts](#)



Attention  
16

[Filter Attention Alerts](#)

## Alerts for Report Profile : Logon Failure

Clear Delete Delete All

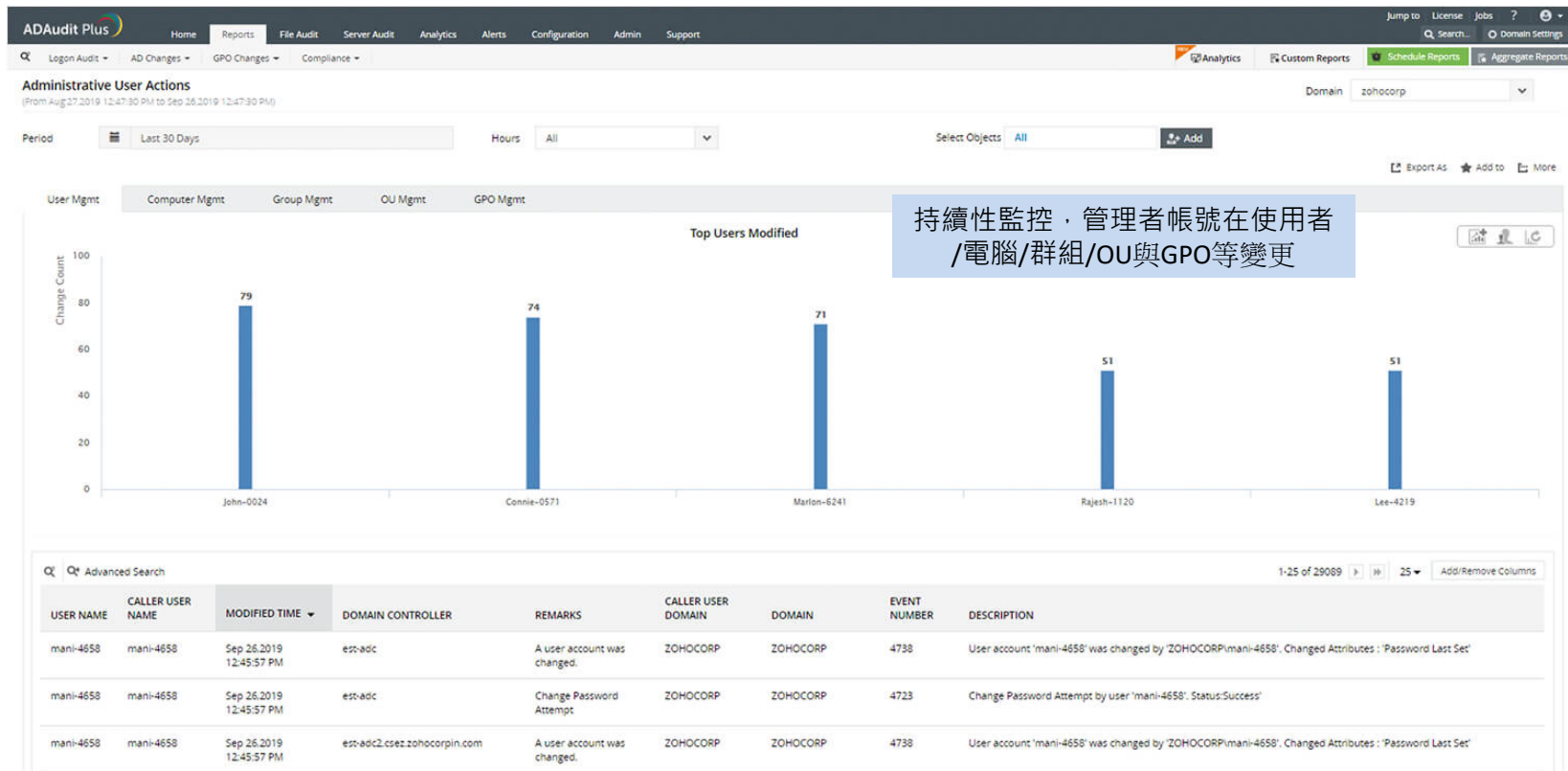
1-16 of 16 25

SOURCE	DOMAIN	SEVERITY	TIME GENERATED	ALERT MESSAGE	ALERT PROFILE NAME	THRESHOLD
AzureAD	zohoadapazure.onmicrosoft.com	Attention	May 06,2020 05:19:27 AM		Logon Failure	-

可設定告警門檻，更精確監控



# 特權帳號監控



# 檔案完整性監控

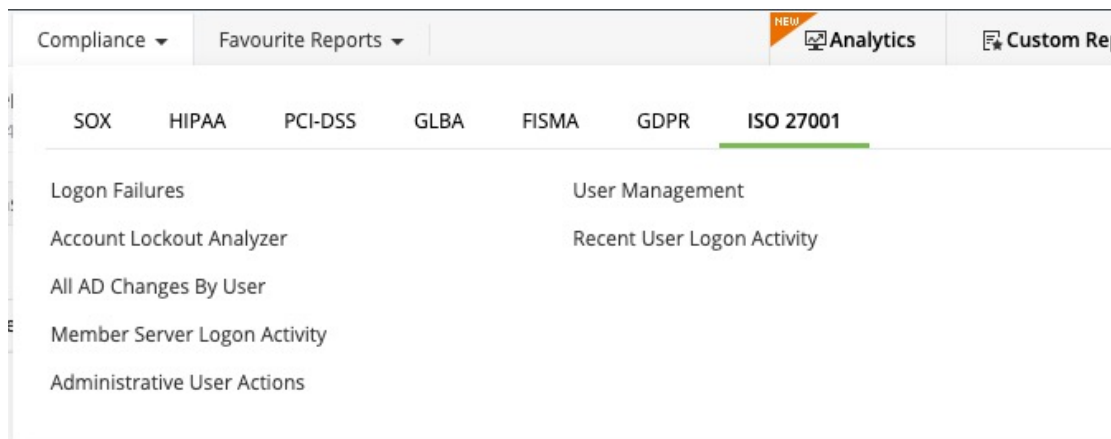
視覺化顯示成功或失敗的檔案存取，更容易揪出非法存取

**All File or Folder Changes by Server**

Change Type	Count
File/Folder Modified	29
File/Folder Permission changed	11
File/Folder Created	9
File/Folder Audit Settings(SACL) changed	3
File (or) Folder Copy-N-Pasted	3
File/Folder Deleted	2
File/Folder Owner changed	1

SERVER	FILE / FOLDER NAME	REMARKS	LOCATION	TIME ACCESSED	ACCESSED BY	MESSAGE	CLIENT MACHINE NAME	ACCESS TYPE	USER SID	TRANSACTION ID	RECORD NUMBER	PROCESS ID
admandemo.admanagerplus.com	temp.txt	An attempt was made to access an object.	C:\Program Files (x86)\root\home\low	Mar 25, 2020 07:18:47 AM	admanager	User 'admanager' Modified file/folder 'C:\Program Files (x86)\root\home\low\temp.txt'.	-	2	S-1-5-21-1484795863-58162057-4169609511-1103	-	83375545	0x11028

# 輕鬆符合規範要求



SOX



HIPAA



PCI



FISMA



GLBA

A person in a light blue shirt is sitting at a white desk, working on a laptop. The person is leaning forward, looking at the screen. The background is a blurred office setting with a window. The text "實際應用" is overlaid in the center of the image.

# 實際應用

# 人員登入登出工時記載

- 設定多組上下班時間

## Business Hours

Business Hours

Business Hour Name

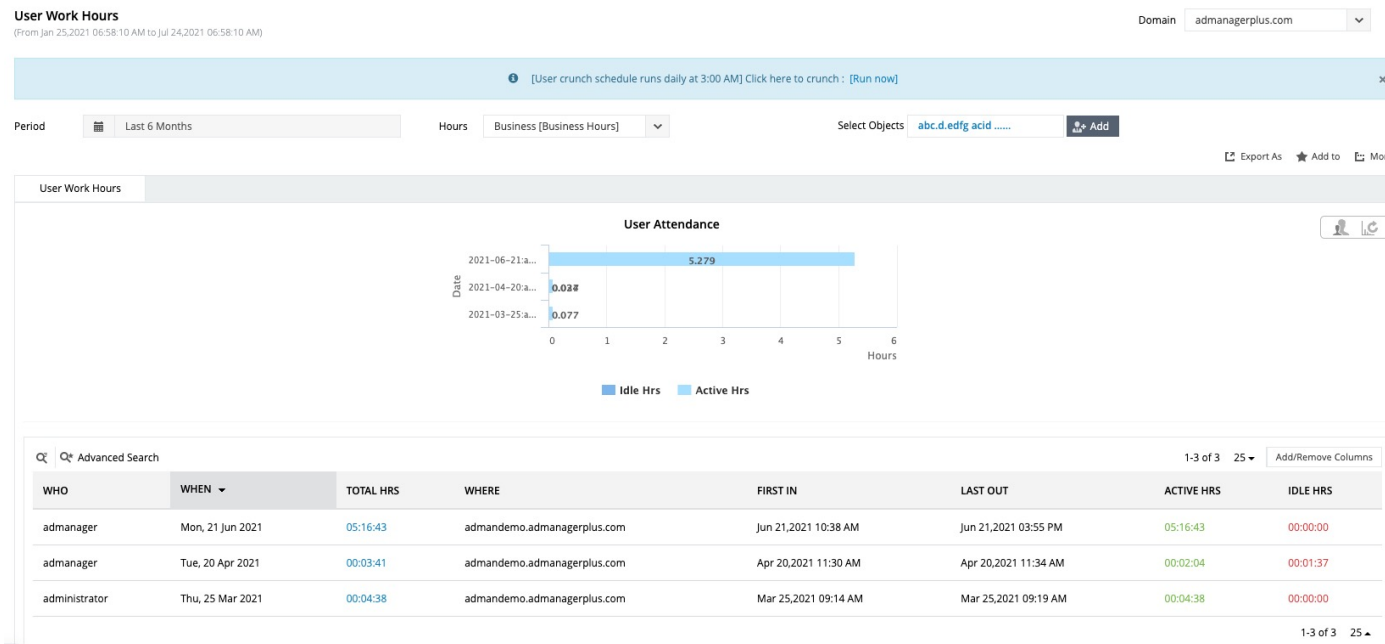
From  To

Select Days

ACTIONS	NAME	DISPLAY NAME	FROM TIME	TO TIME	SELECTED DAYS
   	OP_(D)	OP (D)	7	15	Sunday,Monday,Tuesday,Wed..
   	OP_(E)	OP_(E)	15	24	Sunday,Monday,Tuesday,Wed..
   	OP_(N)	OP_(N)	0	7	Sunday,Monday,Tuesday,Wed..

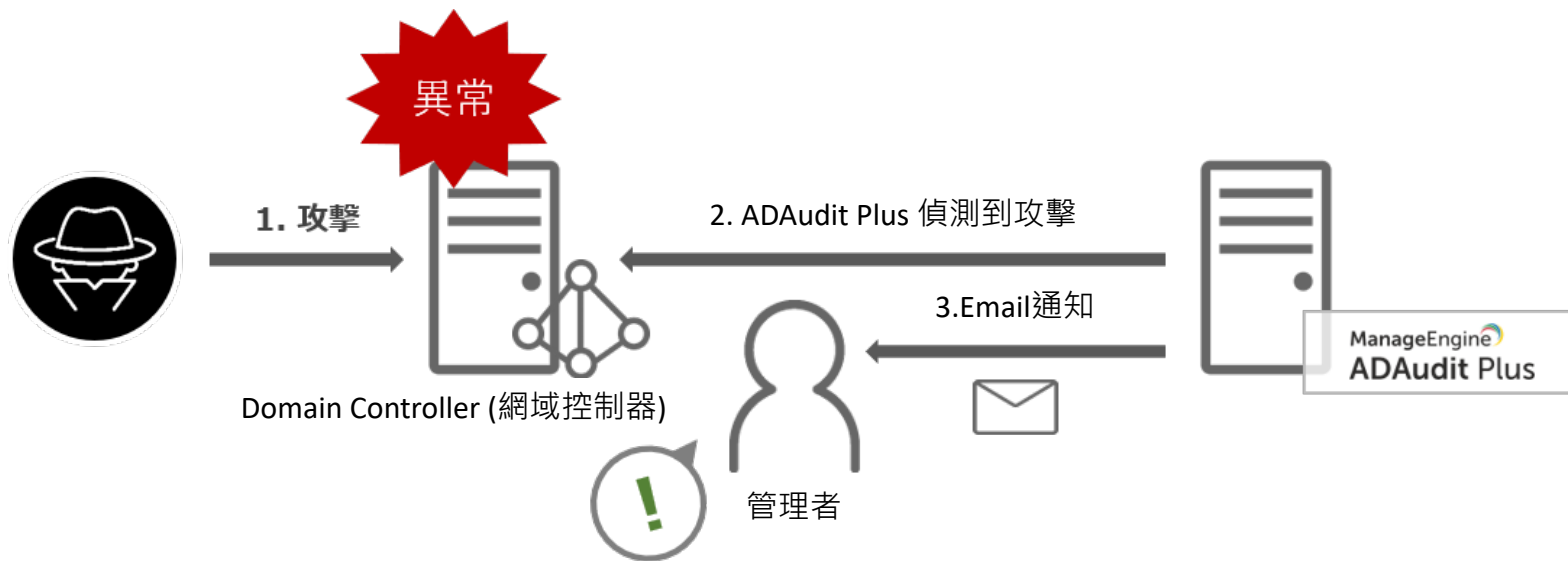
# 人員登入登出工時記載(續)

- 勞檢時立刻提出佐證，WFH也不需要登入點名了。



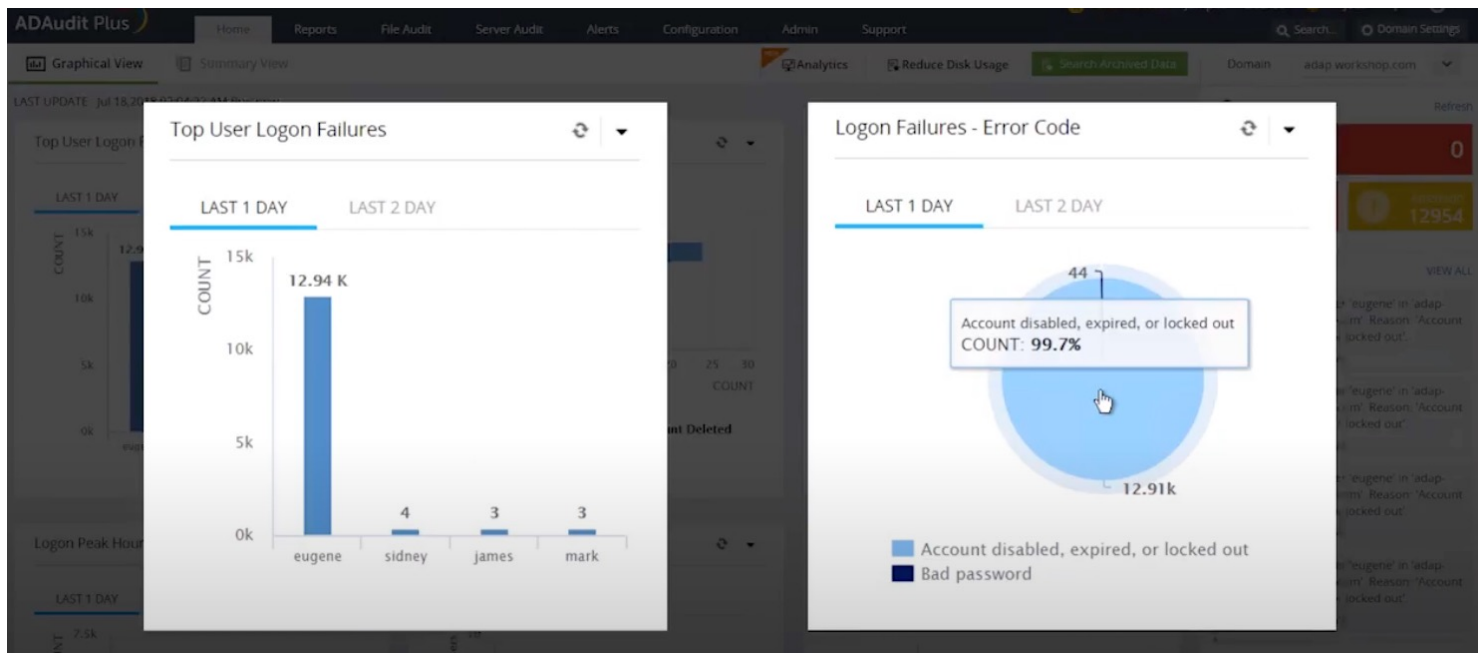
# 監控AD是否遭到攻擊

- 下班時間，嚴密監控是否遭大量登入且告警



# 監控AD是否遭到攻擊

- 揪出大量登入失敗帳號，疑似暴力破解





A person in a light blue shirt is sitting at a white desk, working on a laptop. The person is leaning forward, looking at the screen. The background is a blurred office setting with a window. The overall image has a dark, muted color palette.

# 案例分享

# 連續四年榮獲

## Gartner Peer Insights Customer's Choice for SIEM

Our customers have spoken! We're thrilled to be named a **Gartner Peer Insights Customers' Choice** for SIEM once again!



為你呈現

# ManageEngine

Introducing ManageEngine

# ManageEngine的概念就是

- 花更少的預算
- 得到相同的功能
- 甚至更多!



# 全方位IT管理解決方案

- IT整合管理
  - 提供 90 多種，價格合理，滿足您的所有 IT 管理需求之產品。
- IT簡化管理
  - 易於下載、安裝、設定和部署，無需第三方支援服務或幫助。
- IT實惠管理
  - 更高的價格並不始終意味著更好的產品

180,000+

家全球企業

9/10

財富 100 強公司

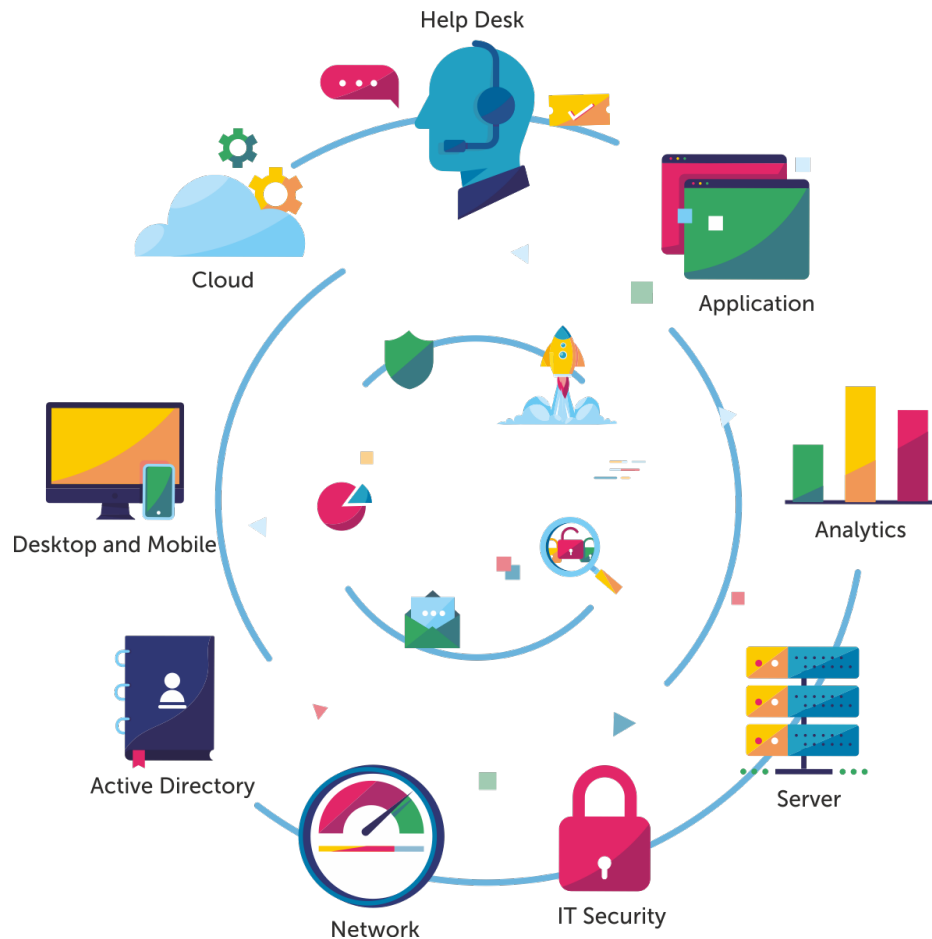
3,000,000+

管理者

..信任 ManageEngine 來管理其 IT。

# ManageEngine 協助您

- ITIL整合式資產和服務管理
- 更有效的管理雲平台
- 比讓微軟更實用的AD管理
- 大量末端設備
- 複雜的基礎設施
- 符合資安需求的稽核
- 可滿足所有IT管理需求



# 選擇ManageEngine

- 易於安裝、易於操作、易於管理
- 與企業一同成長，彈性增長規格
- 極具競爭力的價格



# *Celebrating 20 Years with Bluechip*

## PLATINUM SPONSORS



## GOLD SPONSORS





# bluechip 與您的企業一起成長

- 總部位於澳洲雪梨，與其他據點
  - 墨爾本
  - 布里斯本
  - 阿得雷德
  - 伯斯
  - 台
- 超過101名員工，提供您最佳服務

# THANK YOU

Any Questions?

Or

Contact Kerry